



MARKET

PROMOTE

BRAND

# SERVICE YOUR CUSTOMER NOW

## Lee Elder

Director - Sales & Marketing

919-612-8884

lee@serviceyourcustomernow.com

## Ed Twardy

Director - Operations

919-522-0521

ed@serviceyourcustomernow.com

## Gary Potts

Art Director

919-961-7947

gary@serviceyourcustomernow.com

## Online Surveys

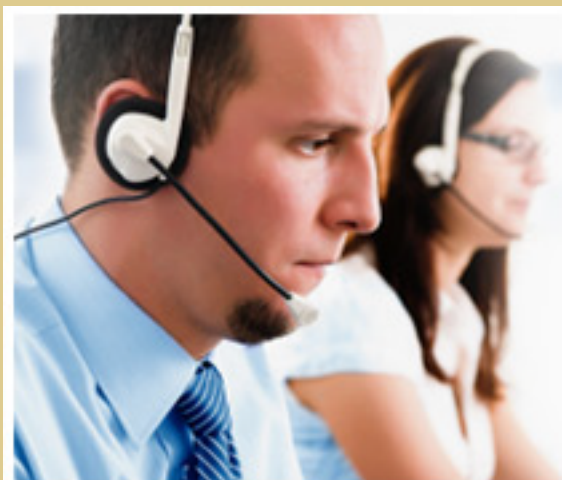
Service Your Customer Now's on-line surveys will provide information from your customers that can help your organization answer your client's needs and expectations thereby making sure that your organization is seen as the best in your industry.

## Marketing & Design Services

Service Your Customer Now's marketing and design services will help you to market and brand your organization and enhance your presence in the marketplace

## Customer Service & Sales Training Programs

Service Your Customer Now's customer service and sales training programs can help your organization become more educated in providing your customers the best possible customer service and improve your sales by keeping your salespeople trained on an on-going basis



## MAINTAIN AND BUILD YOUR CLIENT BASE

PROVIDING WAYS TO IMPROVE  
BUSINESS RELATIONSHIPS

Customer Service Surveys | Marketing & Design  
Customer Service and Sales Training Programs

*We provide web based customer service surveys, marketing & design services as well as customer service and sales training programs to companies and organizations so that they can provide better service to their customers.*

*Visit our website at [www.serviceyourcustomernow.com](http://www.serviceyourcustomernow.com)*



MARKET

PROMOTE

BRAND

# SERVICE YOUR CUSTOMER NOW

**Lee Elder**

Director - Sales & Marketing  
919-612-8884  
lee@serviceyourcustomernow.com

**Ed Twardy**

Director - Operations  
919-522-0521  
ed@serviceyourcustomernow.com

**Gary Potts**

Art Director  
919-961-7947  
gary@serviceyourcustomernow.com

**Visit Our Website:**

[www.serviceyourcustomernow.com](http://www.serviceyourcustomernow.com)



***Service Your Customer Now on-line surveys will:***

- measure customer satisfaction
- reward the customer for participating
- increase customer feedback
- pinpoint trouble spots
- get customers to more honestly and openly respond
- act on feedback immediately
- build customer loyalty
- create growth and lasting value
- measure employee performance
- differentiate your company from the competition
- help to develop surveys effortlessly
- capture your survey data quickly
- produce comprehensive reports
- obtain the information you need to increase sales and profits

***Service Your Customer Now works with experienced design and marketing organizations to provide the following services:***

- marketing and promotional campaigns
- logo & brochure design
- public relations
- website design and implementation
- e-commerce applications
- database integration
- banner design, tracking & analysis
- interactive media planning
- email marketing campaigns / email newsletters
- copywriting / copyediting
- search engine optimization
- pay per click campaigns
- content management systems

***Service Your Customer Now offers Customer Service & Sales Training Programs***

We offer customized training programs in customer service and sales that fit your organization's needs. We work with experienced training organizations to provide the best training possible for your organization.